

Struggling with stress or anxiety?
Horizon CareOnlineSM
connects you with care, 24/7.

Your Horizon Blue Cross Blue Shield health plan gives you 24/7 access to care through Horizon CareOnline. Use this convenient, confidential telemedicine service to get the care you need by video, chat or phone.

Behavioral Health — New for 2020

If you need behavioral health care services, you can make an appointment between 7 a.m. and 11 p.m. to talk with a licensed psychiatrist, psychologist or social worker for help with:

- Anxiety
- Attention deficit/hyperactivity disorder (ADHD)
- Bipolar disorder
- Depression

Urgent Medical Care

You can be treated by an experienced, U.S. board-certified doctor for urgent health conditions, including:

- Abdominal pain
- Colds and flu
- Fever
- Sinusitis
- Skin irritations
- And more

Horizon CareOnline doesn't replace your relationship with the behavioral health professional or primary doctor you may see on a regular basis, but it's available when you need it. You can even get a record of your visit by secure email to share with your doctors. Register now so you're ready whenever you need care.

Already registered? Access Behavioral Health Services

Log on to **Honeywell.Amwell.com** and select *Add Service Key*. Enter *Honeywell* as your Service Key.
See reverse side for step-by-step guide.

Not registered?



Visit **Honeywell.Amwell.com**

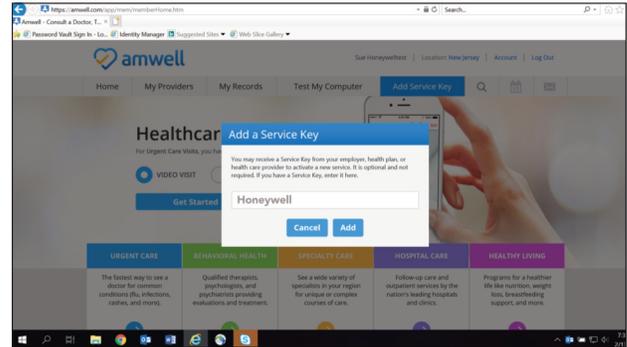
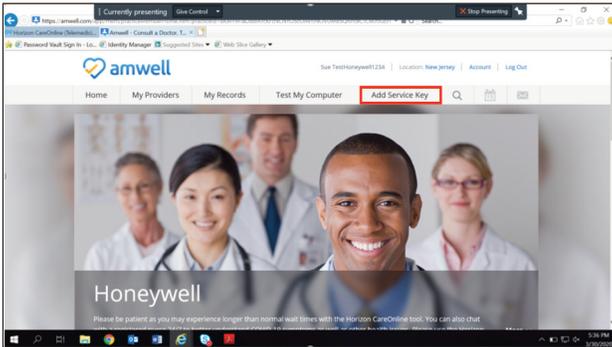


Call **1-855-635-1393**

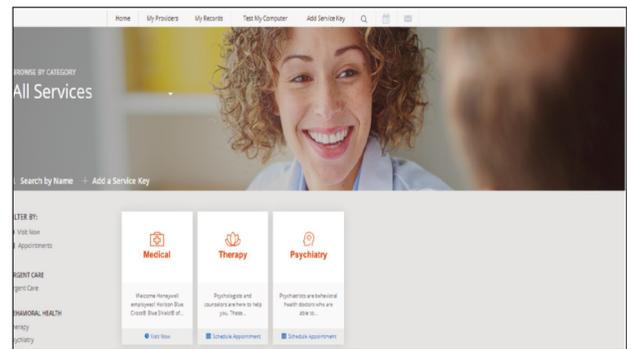
Use **Horizon Blue Cross Blue Shield of New Jersey** as your health plan and **Honeywell** as your Service Key.

Follow the steps below to add behavioral health:

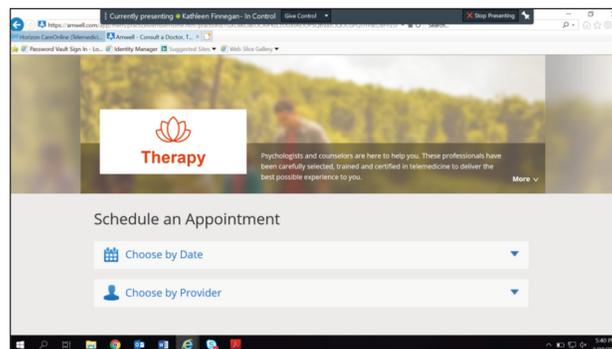
1. If you're already registered, log in to **Honeywell.Amwell.com**. Select **Add Service Key**.
2. Enter **Honeywell** as your Service Key and click **Add**. You only need to do this once.



3. Click on **Home**. You will be directed to the **All Services** page.
4. Behavioral Health services will appear in your profile under the **All Services** page. You'll now have access to three services – Medical, Therapy and Psychiatry.



5. You can then schedule an appointment with a provider.



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Spanish (Español): Para ayuda en español, llame al **1-855-477-AZUL (2985) (TTY 711)**.

Chinese (中文): 如需中文協助, 請致電 **1-800-355-BLUE (2583) (TTY 711)**.

For more information, visit info.americanwell.com/where-can-i-see-a-doctor-online.

For technical help, please email HorizonCareOnline@AmericanWell.com.

American Well is an independent company that supports Horizon Blue Cross Blue Shield of New Jersey in the administration of telehealth services.

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EC005786 (0420)